

Zhao (Celia) Wang

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Career Objective

To apply my financial expertise and ESOL classroom teaching experience to teach adult learners English, customer service, and/or financial and banking practices.

Education

School for International Training/World Learning

Best Practices in TESOL for New Americans

Learning and teaching | September -October 2024

Ocean University of China

Master's Degree in Finance | December 2001 - June 2004

Relevant Courses: Western Economics, Monetary Finance, Public Finance, Banking Management, Securities Investment, Insurance, Financial Marketing

Teaching Experience: Assisted in undergraduate courses in Economics and Finance, providing support in lectures and grading.

Work Experience

JVS Boston

ESOL Teaching Intern | March -June 2025

Completed an adult ESOL teaching internship of 60 hours, consisting of observation, lesson planning, co-teaching, and ongoing support from a mentor teacher. Facilitated classroom activities, including warm-ups, dictation exercises, checking answers etc.

Bright Pearl Academy

Chinese Teacher | October 2024 -Present

Shanghai Jingzhi Investment Management Co. Ltd.

General Manager | March 2012 - August 2023

Led a high-performance team and completed multiple successful equity investments, achieving up to 6x returns.

Developed strategic business plans, enhancing company growth.

Conducted in-house training programs on investment strategies and financial analysis for new employees.

Shanghai Lujiazui International Trust Co. Ltd.

General Manager, Trust Business Department 7 | June 2004 - July 2008, August 2010 - March 2012

Created and promoted trust products for high-net-worth clients.

Managed project teams and expanded business relationships with financial institutions.

Developed a mentorship program for junior staff, focusing on trust products and client management.

Standard Chartered Bank, Qingdao Branch

Sales Manager | August 2008 - August 2010

Improved team performance and client satisfaction through targeted training and financial services.

Provided comprehensive financial planning and product configuration to clients.

Organized workshops for staff on customer service excellence and product knowledge.

Industrial and Commercial Bank of China, Qingdao Branch

Internal Audit Manager | February 2001 - June 2004

Conducted internal audits and developed audit plans, leading the team to successfully complete multiple audits.

Trained audit teams on new internal control procedures and compliance standards.

Bank Teller | July 1992 - February 2001

Managed daily banking transactions and prepared financial reports.

Acted as a mentor for new tellers, guiding them through the bank's operations and customer service protocols.

Skills

Financial Analysis: Proficient in Excel and data-driven decision-making.

Risk Management: Skilled in risk assessment and control.

Team Leadership: Strong leadership and organizational abilities.

Customer Service: Effective in client relations and problem resolution.

Languages: Mandarin (native), English (fluent, CET-6).

Certifications

SIT TESOL Certificate: Best Practices in TESOL Certificate, participated in a 130-hour Best Practices in ESOL training run by English for New Bostonians in September-October 2024

Internship Certificate: Internship Certificate, completed in a 60-hour adult ESOL teaching Internship in JVS in March-June 2025

Fund Industry Practitioner Qualification

Banking Practitioner Certificate

International Internal Auditor Certification

Project Experience

Successfully led equity investments, achieving high returns through strategic planning and risk management.

Enhanced team performance and client satisfaction in a competitive market environment.

Volunteer Experience

Citizenship test training as a small group leader by St. Mark Community Education

Teaching Chinese in an after-school class

Participated in financial literacy outreach, educating the community on investment skills.

Contributed donations to complete the renovation of an old building at the Qingdao Welfare Institute.