



MassSTEP

Program-Based Coaching *Customized coaching for MassSTEP continuous improvement*

Coaching topics can include:

- Developing or improving partnerships
- Evaluating data for program improvement
- Curriculum and SSLOs
- Career pathways and stackable credentials
- Support for beginner level learners
- Program scaling and sustainability

At a minimum, your program will commit to:

- Sharing 1-2 program specific goals
- Choosing team members to participate
- 1-3 live meetings with the coach
- Completing action steps
- Completion of a follow-up survey
- Hours and effort depends on your goals and capacity

Why participate in coaching?

- Responsive and tailored guidance
- Coaching meets you where you are
- Only commit to doing what is realistic and feasible
- Form action steps and plans with your colleagues

What do others have to say about coaching?

“Our quality coaching time with Heather was invaluable. The resulting SSLOs have provided a common understanding and vision among instructors, students and administrators.”

— Patricia Hembrough,
Site Supervisor, Brockton Adult Learning Center

Interested?

Fill out this [interest form](#) by **November 28th 2025**. Anyone can complete an interest form. We will be in touch about the application. First come first served.

Please contact dani_scherer@worlded.org